

Informal Complaint Resolution

Institution:

S.O.C.F.

To be completed by inmate. Forward the white, Canary & Goldenrod copies to the supervisor of the staff person or department most responsible for complaint. Forward Pink copy to the Inspector.

Submitted To:

Steve Dillon

Date Submitted:

Inmate's Name:

Waller

Number:

347-921

Housing Assignment:

J-1-7

Complaint Regarding:

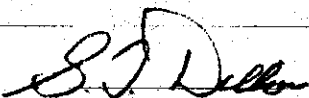
I had blood in my stool and I was told that I was going to be seen in a week and 12 1/2 days ago but never seen. I don't know what type of games this Health care administrator is playing for some reason I'm being denied medical attention and I have been sending complaints to this doctor and nothing is being done. I don't know why this doctor is in the position she is in if she can't provide proper medical attention.

To be completed by the supervisor of the staff person or department (respondent) most responsible for complaint. Return Canary copy to inmate within 5 working days. Send white copy to the Inspector and keep Goldenrod copy.

Action Taken (Cite appropriate policy, procedure or regulation in response):

At the time of this response, you are a medical inpatient in the Infirmary; therefore, you are certainly receiving medical attention.

Staff Member's Signature and Title:

 DWSS

Date:

12-4-00

Complaints not resolved may be addressed in accordance with 5120-9-31.

DISTRIBUTION: WHITE/ CANARY & GOLDENROD - Respondent (Respondent will respond and forward the WHITE COPY to the Inspector and the CANARY COPY back to the inmate & will keep the GOLDENROD COPY)
PINK - Inmate sends to the Inspector
BRC 4151 (Rev 10/96)

ACA 4271

Corrections Medical Center

1990 Harmon Ave., Columbus OH 43223-0658
(614)445-5960 Radiology: ext. 2734 05/11/2001

WATLEY A347921 SOCF 293825

LUMBAR SPINE 05/10/2001

THREE VIEWS: Five lumbar type vertebrae are noted. The disc spaces and vertebral body heights are well maintained. I see no abnormalities within the posterior elements. There is a metallic structure overlying the right lower quadrant. This appears to be within the cecum. This has an appearance of an ingested razor blade. This requires close follow up. No additional abnormalities are seen.

CONCLUSION: (1) Negative lumbar spine. (2) Metallic density in the right lower quadrant. This appears to be a razor blade within the cecum.

*RESULTS WERE CALLED TO THE INSTITUTION THE DAY THE FILMS WERE READ.

Plaintiff
Exhibit
#2

05/15/01
[Stamp: MAY 15 2001]

William E. McLamore

William E. McLamore, M.D. tjr 05/11/2001 electronically signed

professional radiology services by Mid-Ohio Radiology,

Corrections Medical Center

1990 Harmon Ave., Columbus OH 43223-0658
(614)445-5960 Radiology: ext. 2734 12/01/2000

WATLEY A347921 SOCF 435166

ABDOMEN FLAT & UP 11/29/2000

SUPINE VIEWS OF THE ABDOMEN.
Two films are included. There is a clinical history of swallowing a foreign body (razor blade). There are several radiopaque foreign bodies in the left upper quadrant projecting slightly lateral to the gas shadow in the mid body of the stomach. These appear to lie in the proximal small bowel or possibly the upper left colon. The first metallic foreign body is an elongated metallic density which may represent a portion of a razor blade measuring 3.2 cm in length and 0.4 cm in width. The second group of metallic foreign bodies is immediately inferior to this and appears to represent a group of 2-3 metallic staples clustered together. The bowel gas pattern is normal. No free air or acute complication is seen.

RW 12-8-00

DEC 7 2000

RA
K. F. M.

S. Douglas Hass, M.D.

S. Douglas Hass, M.D.

kst

11/30/2000

electronically signed

professional radiology services by Mid-Ohio Radiology.

Corrections Medical Center

1990 Harmon Ave., Columbus OH 43223-0658
(614)445-5960 Radiology: ext. 2734 12/06/2000

WATLEY

A347921

SOCF

348686

ABDOMEN SINGLE AP

12/04/2000

There is a clinical history of swallowing a razor blade.

A rectangular metallic foreign body projects over the right lower quadrant in the area of the cecum or distal small bowel. The foreign body measures 3 cm. in length and 5-6 mm. in greatest width and is consistent with a segment of razor blader. The bowel gas pattern is normal. There is gas and stool in the colon peripherally. No acute complication is seen.

PLAN
EXHIBIT
4

Sent for anal & tx
RW 12.8.00

7 00

S. Douglas Haas, M.D.

S. Douglas Haas, M.D.

ry

12/05/2000

electronically signed

professional radiology services by Mid-Ohio Radiology,

Corrections Medical Center

1990 Harmon Ave., Columbus OH 43223-0658
(614)445-5960 Radiology: ext. 2734 9/4/2001

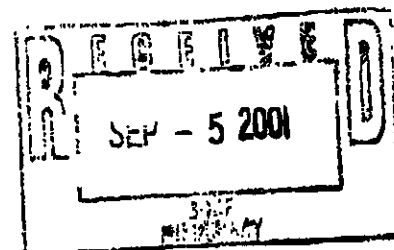
WATLEY A347921 SOCF 487151A

CHEST 8/27/2001

PA CHEST:

The heart size is normal and the lungs are clear. No foreign body is seen.

9/5/01
SLG



S. Douglas Haas, M.D.

S. Douglas Haas, M.D.

rjy

8/31/2001

electronically signed

Professional radiology services by Mid-Ohio Radiology,



University Hospitals
410 West Tenth Avenue
Columbus, OH 43210
Phone (614) 293-8000

Arthur G. James Cancer Hospital and
Richard J. Solove Research Institute

300 West Tenth Avenue
Columbus, OH 43210
Phone: (614) 293-3300

University Hospitals East

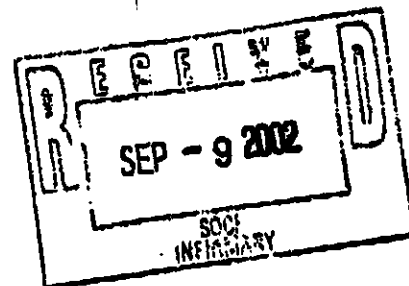
1492 East Broad Street
Columbus, OH 43205
Phone: (614) 257-3000

July 9, 2002

Martin O. Akusoba, M.D.
1990 Harmon Avenue
Columbus, Ohio 43223

Re: Rayshan Watley
906-36-3475

SOCF
347-921
6
Thibit



Dear Dr. Akusoba:

I saw Mr. Watley in followup in the TeleMedicine Clinic at OSU. This is a gentleman that has been experiencing low back pain with radiation into the left lower extremities since 1999. He has previously undergone epidural steroid injections which have not resulted in any meaningful amelioration in his present symptoms. His last MRI was in August of 2001, and it demonstrated a very small disc protrusion at the L4-5 level without significant canal compromise or neural foramina compromise. I believe that the best method of treatment in this case would be with epidural injections for symptomatic relief.

His neurological examination on today's assessment is normal.

I have also ordered a repeat MRI of the lumbar spine without gadolinium to further assess for any changes that may be anatomically detectable on imaging studies.

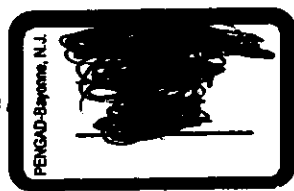
Sincerely,

Dongwoo John Chang, M.D., FRCSC
Assistant Professor of Neurological Surgery
The Ohio State University College of Medicine

DR. PEDRO OBREGON

9/14/02

27-7/02



DISPOSITION OF THE CHIEF INSPECTOR**ON A GRIEVANCE APPEAL**

NAME: RAYSHAN WATLEY INSTITUTION: SOCF
 NUMBER: 347-921 GRIEVANCE NUMBER(S): 01-01-44
 DATE: MARCH 2, 2001

The office of the Chief Inspector is in receipt of your notification of grievance, the disposition of that grievance, and your appeal to this office. A review of your appeal has been completed. The decision of the Inspector is hereby **MODIFIED in part for additional investigation.**

In your complaint, you state that you signed up for sick call because the nerve damage in your lower back causes your leg to give out. You feel that you should be referred to the doctor. You feel that you are being denied medical attention. You want to see the doctor within the next week.

In response to your complaint, the Assistant Institutional Inspector contacted Ms. Hardin, as she is the individual who schedules all MRT's to special clinics. You were scheduled for the EMG and Physical Therapy clinics on 1/23/01. The Assistant Institutional Inspector stated that she was confident that your medical concerns would be addressed by the physician at The Ohio State University.

In your appeal to this office, you reiterate your complaint in its entirety. You add in your appeal dated 1/26/01 that you were seen at ortho and EMG about damage to your *elbow not your back*. You state that you have *not* been to physical therapy. You again contend that you are not receiving medical attention for complaints regarding your back.

Upon review of all information provided, it appears to this office that you are receiving medical care however it is not clear if this care has been for your back or for other physical problems. Accordingly by copy of this appeal response the Institutional Inspector's Office is directed to revisit this issue to discern if the care provided on 1/23/01 was for your back and if not to conduct additional investigation to discern what medical attention you have received related to your back. The results of this additional investigation or inquiry are to be communicated to you and to this office on a supplemental disposition of grievance. If you are still dissatisfied after you have received the supplemental response, you may again at that time appeal the matter to this office.

This office will take no further action in regards to this matter at this time.

Plaintiff Exhibit (7)

Cheryl Jorgensen-Martinez
 CHERYL JORGENSEN-MARTINEZ, CHIEF INSPECTOR

L. C. Coval
 L. C. COVAL, ASST. CHIEF INSPECTOR

cc: Inspector of Institutional Services
 Warden
 Dr. Bruce Martin, Medical Director
 File

DECISION OF THE CHIEF INSPECTOR**ON A GRIEVANCE APPEAL**

NAME: RAYSHAN WATLEY INSTITUTION: SOCF
 NUMBER: 347-921 GRIEVANCE NUMBER (S): 02-03-018
 DATE: FEBRUARY 26, 2003

The office of the Chief Inspector is in receipt of your notification of grievance, the disposition of that grievance, and your appeal to this office. A review of your appeal has been completed. The decision of the Inspector is hereby **modified with no additional response required.**

In your complaint you state that you have tried several times to sign up for sick call for a problem you are having with your eyes but Nurse Reeder told you that she is not going to allow you to sign up for sick call for your eyes. You indicate that the eye doctor cannot help you, as the issue does not involve glasses. You relay that Nurse Reeder cannot deny you medical treatment or to sign up for sick call.

In his response the Inspector stated that you have been treated and seen on nurse's sick call and by the physician on numerous occasions. No problem with your eyes was ever noted. The incident in which you alleged that bleach was thrown in your eyes occurred months ago. Medical will not continue to see you and refer you to the doctor for a problem that they say does not exist.

In your appeal to this office you contend that the sick call nurse has repeatedly refused to [let] you sign up for sick call about your eyes. You claim that you have not been seen at nurse's sick call or by the doctor for your eyes. That is why you allege that no problems with your eyes were noted. When you filed an informal complaint with the Health Care Administrator she advised you to sign up for sick call and to see the eye doctor about your eyes.

In her informal complaint response of 2/4/03, Ms. Parks noted that you were seen by the doctor on 11/18/02 regarding your eyes. The doctor determined that no treatment was needed. As such, Ms. Parks advised you to kite the eye clinic if vision is a problem and to see nurse's sick call for medical problems.

DRC Policy 320-01, Medical Provisions, states in part, "No member of the correctional staff shall disapprove an inmate request for attendance at sick call."

Additional follow up with SOCF revealed that inmates give their name to the nurse if they want to be seen later at nurse's sick call. As such, the nurse is aware of the inmate's request at that time and the reason, if indicated, that they want to be seen. In accordance with policy, if you sign up for sick call then you will be seen and properly assessed the co-payment charge. As such, that part of the Inspector's response is modified. However, as stated by Ms. Parks, HCA, you may wish to kite the eye clinic if vision is a problem. Your complaint regarding this matter has been referred to the **Office of Correctional Healthcare** for further review and response.

No further action will be taken in regard to this appeal at this time.

L. Coval

L.C. COVAL, ASSISTANT CHIEF INSPECTOR

cc: Inspector of Institutional Services
 Warden
 Office of Correctional Healthcare
 File

~~CASE CLEARING~~

Placid

EXHIBIT# *8*

'S

Informal Complaint Resolution

Institution:

Soer

To be completed by inmate. Forward the white, Canary & Goldenrod copies to the supervisor of the staff person or department most responsible for complaint. Forward Pink copy to the Inspector.

Submitted To:

Date Submitted:

Inmate's Name:

Number:

Housing Assignment:

Complaint Regarding:

I was scheduled for surgery on my left knee in May and still have not went for this and I was supposed to see the doctor after I had an M.R.I. on my back and I still have seen only one for this. ~~It~~ it seems like everytime its time for me to receive treatment for my ongoing problems I end ~~up~~ never receiving it.

To be completed by the supervisor of the staff person or department (respondent) most responsible for complaint. Return Canary copy to inmate within 5 working days. Send white copy to the Inspector and keep Goldenrod copy.

Action Taken (Cite appropriate policy, procedure or regulation in response):

Surgeons charged since eval in May - OSA has not scheduled you for surgery - to assure you are not missed, we are sending you back to the specialist for re-exam. There are no MRI orders - The OSA staff cancelled your original surgery when the surgeon had a heart attack.

Staff Member's Signature and Title:

Mark R. [Signature]

Complaints not resolved may be addressed in accordance with 5120-9-31.

DISTRIBUTION: WHITE/ CANARY & GOLDENROD - Respondent (Respondent will respond and forward the WHITE COPY to the Inspector and the CANARY COPY back to the inmate & will keep the GOLDENROD COPY) PINK - Inmate sends to the Inspector
DRC 4151 (Rev 10/96)

ACA 4271

Informal Complaint Resolution

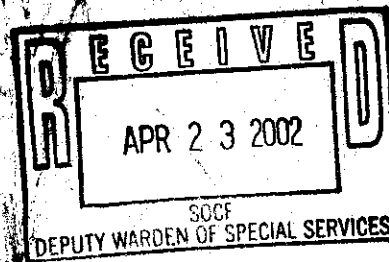
Institution: SOCF

Top section to be completed by inmate, within 14 days of incident.

Inmate will forward the White & Canary copies to the supervisor of the staff person or department most responsible for complaint; Forward Pink copy to the Inspector; and keep the Goldenrod copy.

Submitted To: <u>Steve Dillon</u>	Date Submitted: <u>4-21-02</u>
Inmate's Name: <u>Wattley</u>	Number: <u>347821</u>
	Housing Assignment: <u>B7-10</u>

Complaint Regarding: I have been fighting over a year to have surgery done on my left arm and it still has not happened. I'm going thru pain and numbness in my left arm this is cruel and unusual punishment.



Lower Section to be completed by the supervisor of the staff person or department most responsible for complaint. Return Canary copy to inmate within 7 calendar days. Send White copy to the Inspector.

Action Taken (Cite appropriate policy, procedure or regulation in response):

According to Medical, you were sent to the hand clinic 5-11-01 for left ulnar subluxation of a nerve and a splint was ordered. You were seen again 5-24-01 and surgery was "scheduled for June", however, for some unknown reason it did not get scheduled. You were sent back to the clinic again 10-25-01. H & P was done. You were seen by ortho. 11-2-01 for back pain and given epidural shots for same. Still surgery not done. You were sent back and seen by hand clinic 2-7-02 and again placed on list for surgery. The RCA indicates you've been sent back repeatedly and remain on the monthly list to CMC for "pending surgery". There've also been numerous trips for back injections, derm. with all the above. It was also noted that your eating razor blades and slipping cuffs hasn't helped your situation.

Staff Member's Signature and Title: <u>[Signature] DWSS</u>	Date: <u>5-3-02</u>
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Complaints not resolved may be addressed in accordance with 5120-9-31.

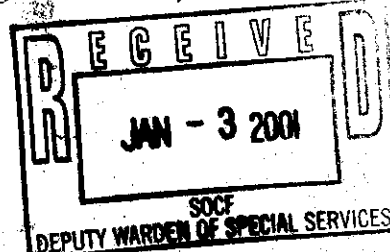
Informal Complaint Resolution

Institution: S.O.C.F.

To be completed by inmate. Forward the white, Canary & Goldenrod copies to the supervisor of the staff person or department most responsible for complaint. Forward Pink copy to the Inspector.

Submitted To: <u>Steve Dillon</u>	Date Submitted: <u>1-2-01</u>
Inmate's Name: <u>Wotley</u>	Housing Assignment: <u>J-1-6</u>
Number: <u>347921</u>	

Complaint Regarding: The Doctor at CMC ordered me some medication back in October and I never received it on 12-28-00 I saw the same Doctor and he re ordered the medication for nerve damage in my elbow and as of 1-2-01 I still have not received my medication I don't know why ~~this~~ ~~medical~~ ~~staff~~ ~~is~~ ~~trying~~ ~~to~~ ~~denie~~ ~~me~~ ~~medical~~ ~~attention~~



To be completed by the supervisor of the staff person or department (respondent) most responsible for complaint. Return Canary copy to inmate within 5 working days. Send white copy to the Inspector and keep Goldenrod copy.

Action Taken (Cite appropriate policy, procedure or regulation in response):

Reportedly, the medication in question (Celebrex) ordered 12-28-00 is not on our formulary. The doctor ordered an appropriate substitute, Relafen on 1-4-01, which you should be receiving by now.

Staff Member's Signature and Title:

Date:

1-8-01

Complaints not resolved may be addressed in accordance with 5120-9-31.

S.O.C.F.

Submitted To: <u>REDA PORTS</u>	Date Submitted: <u>1-18-00</u>
Inmate's Name: <u>WATSON</u>	Housing Assignment: <u>5-1-6</u>
Number: <u>347921</u>	

~~12/1~~ 12/1 ~~12/1~~

The physician here ~~deemed~~ ~~did not~~ ~~medically~~ indicated when he reviewed your consult. The physician @ CMC's consults are recommendations. He is not the final word again - the doctor ordered what he felt was medically indicated.

Signature and Title: Prakash

1/25/01

ACA 4271

RESPONSE TO KITE

51-6

TO: NAME RAYSHAN WATLEY

NUMBER A347921

LOCK / UNIT J1 / 08

FROM: PHARMACY

RE: YOUR KITE OF 01/04/2001

SUBJECT: CELEBREX

THIS MEDICATION WAS ORDERED FOR YOU BUT MUST BE REVIEWED BY THE DR. DUE TO IT IS A NON-FORMULARY ITEM.

changed to ~~Relafen~~
Relafen

Exlu
13

[Signature]

Signature

RESPONSE TO KITE

TO: NAME RAYSHAN WATLEY

NUMBER A347921

LOCK / UNIT J1 / 08

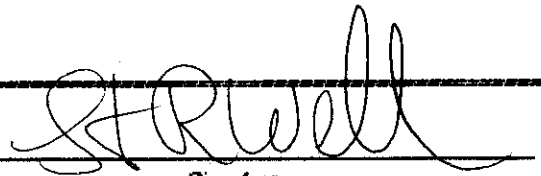
FROM: PHARMACY

RE: YOUR KITE OF 02/05/2001

SUBJECT: MEDICATION

IN OCTOBER YOU WERE ORDERED KELFLEX & DIPENHYDRAMINE. YOUR RELEFEN WAS ORDERED PER DR.NZEOGU.

Exh
14


Signature

DISPOSITION OF GRIEVANCE

INMATE: Rayshan WATLEYNUMBER: A347921GRIEVANCE CODE: IA3RESOLUTION CODE: B6INSTITUTION: SOCFGRIEVANCE NUMBER: 07-02-066DATE: 7/29/2002

☐ The disposition of this grievance will be delayed longer than 14 calendar days for the following reason(s):

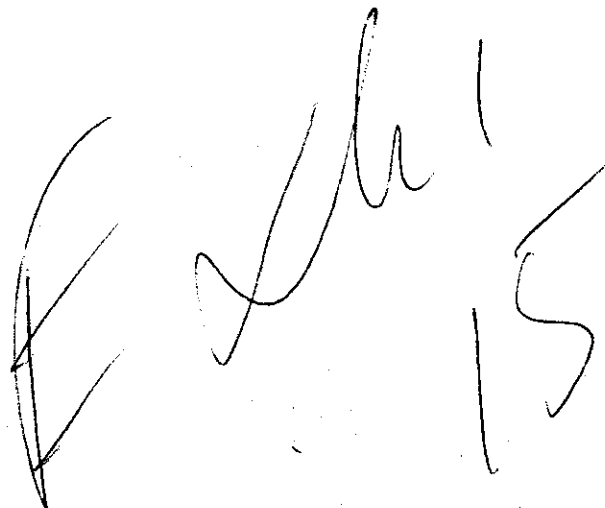
☐ on 07/29/2002, has been reviewed and disposed of as follows:
date

J2-14

Your grievance states SOCF Medical department has denied you medications ordered by the OSU doctor. You state you are being denied the pain medication and antinflammatory medication ordered on July 25, 2002.

Southern Ohio Correctional Facility doctor has your file on his desk, for review of meds ordered on July 29, 2002. Upon review, he will determine what meds, if any, will be prescribed. OSU doctors only make recommendations; our doctor has the final say as to what meds will be prescribed.

Therefore, this office considers your grievance to be without merit and no further action will be taken.



If you wish, you may appeal this decision to the Chief Inspector within 14 calendar days. Appeal forms are available in the office of the Inspector of Institutional Services.

Ms. T. Wade, Asst.
Inspector of Institutional Services